



# China Train Booking App

# Station Guide

**Beijing West Railway Station 北京西站 / 118, East of Lianhua Dong Road, Fengtai District, Beijing 北京市丰台区莲花**

**路东 118 号 (86-010-63216253)**

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## ● General Information

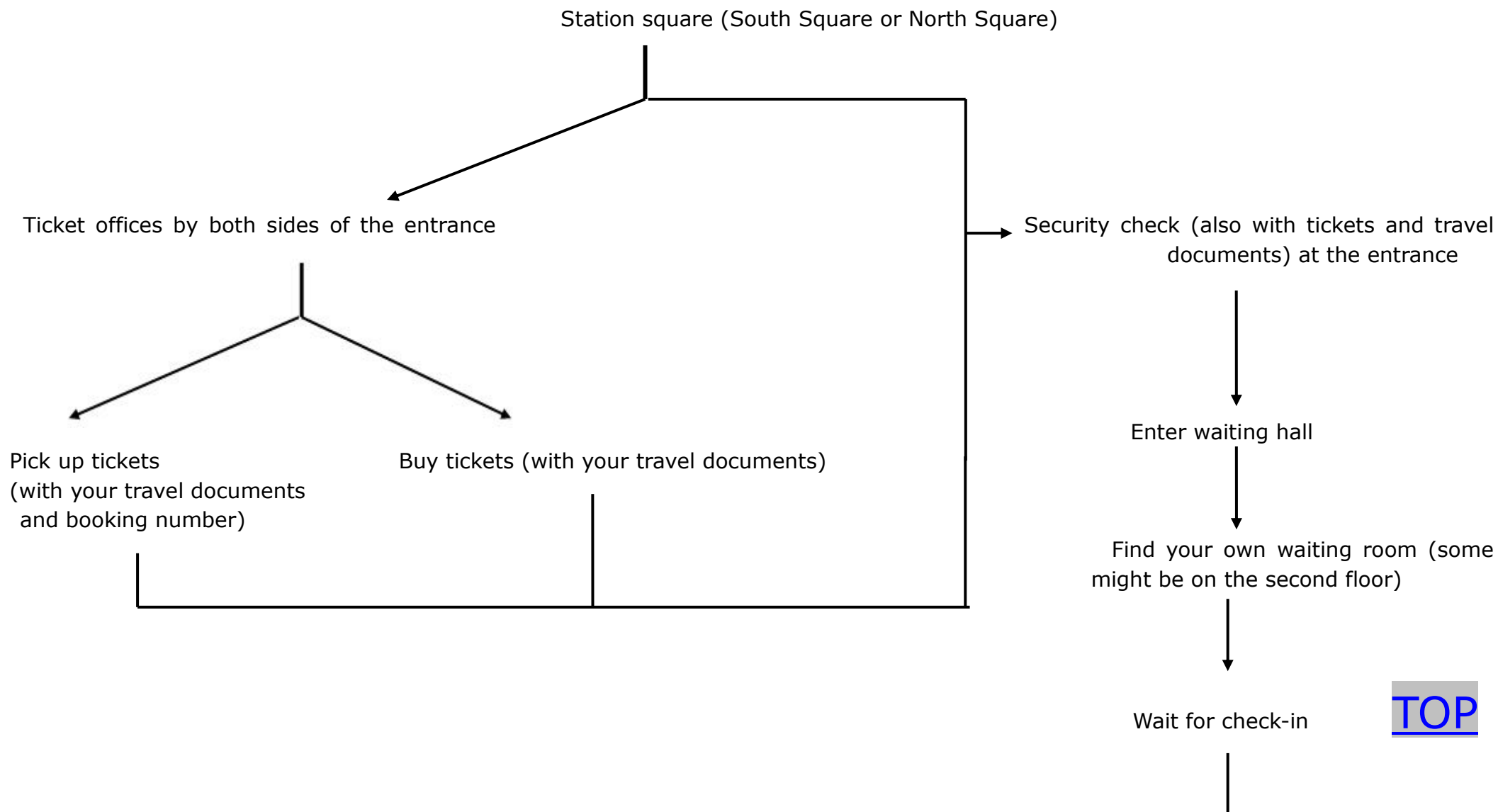
Beijing West Railway Station (北京西站), or Beijing Xi Railway Station is located west inside the Third Ring of Beijing city. Passengers enter the station via two squares, South Square and North Square, many buses stop there, too. Beijing Xi Railway Station is the starting station of Beijing – Hong Kong Railway (京九铁路) and Beijing – Canto High Speed Railway (京广高铁).

Beijing Xi Railway Station is a large station with a huge passenger flow every day. **If your train departs from this station, we suggest you**

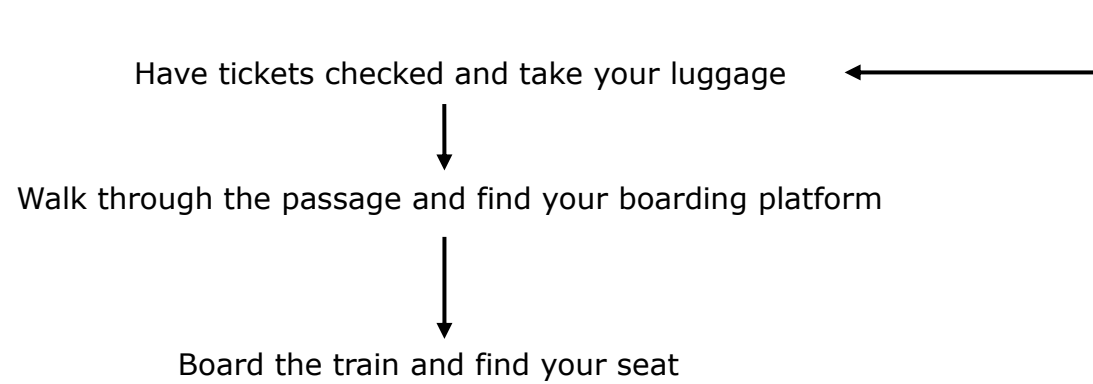
be here at least 2 hours ahead of the departure time.

## Board the Train / Leave the Station

Boarding progress at Beijing West Railway Station:



[TOP](#)



### Leaving Beijing West Railway Station:

When you get off the train station, follow the crowds to the exit passage that links to the exit hall. You will find an exit gate at the end of the hall and you will be out on the station square after passing. Find the direction of subway / bus station / taxi stop as stated on the passage wall or the road signs.

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## ● Transportation

**Address** 118, East of Lianhua Dong Road, Fengtai District, Beijing 北京市丰台区莲花路东 118 号 (Tel: +86-010-63216253)

### Bus

1. To Beijing West Station: 2 special, 3, 5 night bus, 6 special, 8 night bus, 9, 13 special, 14 special, 14 night bus, 18 special, 19 special, 21, 23 night bus, 36 night bus, 40, 50, 52, 65, 67, 89, 96, 102, 373, 374, 387, 414, 616, 661, 662, 663, 673, 694, 695, 741, 840, 843, 901 fast
2. There are airport shuttle buses running between Beijing Capital International Airport and Beijing West Railway Station, taken at the west point of the South Square.

### Subway

Subway Line 1: Military Museum Station (军事博物馆站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 2: Fuxingmen Station (复兴门站) / Jianguomen Station (建国门站) → change to Line 1 → Military

Museum Station (军事博物馆) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 4: National Library Station (国家图书馆站) → change to Line 9 → Beijing West Railway Station (北京西站)  
or to Caishikou Station (磁器口站) → change to Line 7 → Beijing West Railway Station (北京西站)

Subway Line 5: Ciqikou Station (磁器口站) → change to Line 7 → Beijing West Railway Station (北京西站)

Subway Line 6: Baishiqiao Nan Station (白石桥南站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 7: straight to Beijing West Railway Station (北京西站)

Subway Line 8: Nanluoguxiang Station (南锣鼓巷站) → change to Line 6 → Baishiqiao Nan Station (白石桥南站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 9: straight to Beijing West Railway Station (北京西站)

Subway Line 10: Liuliqiao Station (六里桥站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 13: Xizhimen Station (西直门站) → change to Line 4 → National Library Station (国家图书馆站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 14-West: Qilizhuang Station (七里庄站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 14-East: Jintailu Station (金台路站) → change to Line 6 → Baishiqiao Nan Station (白石桥南站) → change to Line 9 → Beijing West Railway Station (北京西站)

Subway Line 15: Olympic Park Station (奥林匹克公园站) → change to Line 8 → Nanluoguxiang Station (南锣鼓巷站) → change to Line 6 → Baishiqiao Nan Station (白石桥南站) → change to Line 9 → Beijing West Railway Station (北京西站)

## Taxi

Show this to the driver: 请带我到北京西站，谢谢！ (Please take me to Beijing West Railway Station, thank you!)

*Taxi fee: starting price 10RMB/3km, toll range 2RMB for 1km, extra 15% of the total fee during 10PM to next 6AM.*

## To other railway stations

### To Beijing Railway Station (北京站)

Beijing Railway Station is in Dongcheng District. You can take Subway Line 4 to Xuanwumen Station (宣武门, 3 stops), and then Metro Line 2 to Beijing Railway Station (北京站, 4 stops). The journey takes about 20 minutes.

### To Beijing South Railway Station (北京南站)

To get to Beijing South Railway Station (北京南站), you can take Subway Line 7 to Caishikou Station (菜市口站, 4 stops) and change to Line 4, straight to Beijing South Railway Station (北京南站, 2 stops). The journey takes about 30 minutes.

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## ● Station Details

### Domestic Train Routes

Domestic train routes that depart from Beijing West Railway Station reach the major cities in southern, southwestern and northeastern parts of China, including Shijiazhuang, Nanchang, Chengdu, Zhengzhou, Xi'an, Wuhan, Xiamen, Nanning, Hohhot, Xining, Jinan, Urumqi, Kunming, Guangzhou, Maoming, and Hong Kong etc.

### International Train Routes

Train No.T5 departing from Beijing West Railway Station operates as an international route every Monday and Friday, bounding to Hanoi, Vietnam via Nanning in Guangxi.

**Note: Beijing West Railway Station only sells tickets from Beijing to Nanning. Nanning to Hanoi route can only be purchased at Nanning Railway Station by yourself with original passport.**

### Security Check

There will be two security checks before you board the train. The first one is at the entrance, you and your luggage will be scanned, no need to show your travel documents at this one. Before you get into the waiting hall, there will be the second one and you will need to show your identities.

Things that are not allowed to take in: firearms (guns, knives, ammunition of any caliber in any quantity etc), explosives (including fireworks and pyrotechnics) and imitation explosives or devices, items containing incapacitating gases, liquids or other substances (including CS gas sprays), inflammable substances except in minimal quantities (eg. lighters), butane gas, any items that are prohibited or limited by the government, live animals and insects and anything that can do harm to other passengers and public hygiene. Luggage that exceeds the limitation of the regulation shall not be brought onto train either.

## Baggage Allowance

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

## Ticket Offices

There are 6 major ticket halls of Beijing West Railway Station:

1. North Ticket Hall (北售票大厅): Located at the east point of the North Square, two ticket halls in operation, selling tickets of trains departing from Beijing and other different cities up to next 20 days. English service is available at most counters. You can also pick up your online-booked tickets. There are automatic ticketing machines but only Chinese ID cards can be used for collecting.
2. Transit Ticket Hall (中转签字售票处): Located on F2 underground, at the west point of the North Exit-1, processing transits, ticket cancellation and common ticketing. **If you want to cancel tickets, please take your tickets and passport and get to this ticket hall.**
3. Group Ticket Hall (团体售票处): Located on the west corner on the second floor, in charge of group bookings from governmental organizations and telephone bookings. Counter 2 is for VIP bookings; you can purchase tickets to Kowloon, Hong Kong at Counter 6.
4. Exit Ticket Hall (出站口售票处): At North Exit-1 and North Exit-2, there are ticket counters for passengers who just get off the trains, selling tickets mainly departing from Beijing (all three major railway stations in Beijing).
5. South Ticket Hall (南售票大厅): At the west side of the South Square, you can find the South Ticket Hall where you can pick up tickets booked online, purchase tickets
6. Ticket Hall in the Waiting Hall (候车厅售票处): Waiting Room 4, 5, 6 and 7 on the second floor have ticket counters where you can pay excess fares in case of lost tickets or upgrade your seats (if higher seat classes or sleepers are available).

Every counter of each ticket hall sells tickets that depart from Beijing, regardless the station. However, if you buy train departing from Beijing South Railway Station (北京南站) at Beijing West Railway Station, you shall board the train at Beijing South Railway Station.

Ticket counters work 24/7 and sell tickets of next 20 days.

If you are seeing your friends off at the station, you can buy a Platform Pass that gets to you to the platform of boarding. Buy one at the Conductor's Office (站长值班室) at North Ticket Hall.

## Ticket Checking

You will have your first ticket check at the entrance, along with a security check. Travel documents are also required. The

second one comes when you get to the designated waiting room and board the train. Ticket barrier closes 5 minutes before departure time, please get to your waiting room for check-in as early as possible.

## **Waiting Hall**

Over 12 waiting rooms on both floors. Special featured waiting rooms:

Soft Seat/Sleeper Waiting Room: east side of the hall on the second floor, open for passengers holding soft seat/sleeper tickets.

036 Waiting Room: for senior / handicap / young passengers, also have a nursing room and small playground.

T27 Waiting Room: exclusively for passengers bounding to Lhasa.

CRH Waiting Room (Waiting Room 4 and 5): for passengers taking the high speed trains.

## **Custom Service**

On the ground floor or the North Square, travelers from/to Hong Kong shall get through custom check at the Custom Hall. Valid passport and visa might be required to present.

## **Luggage Services**

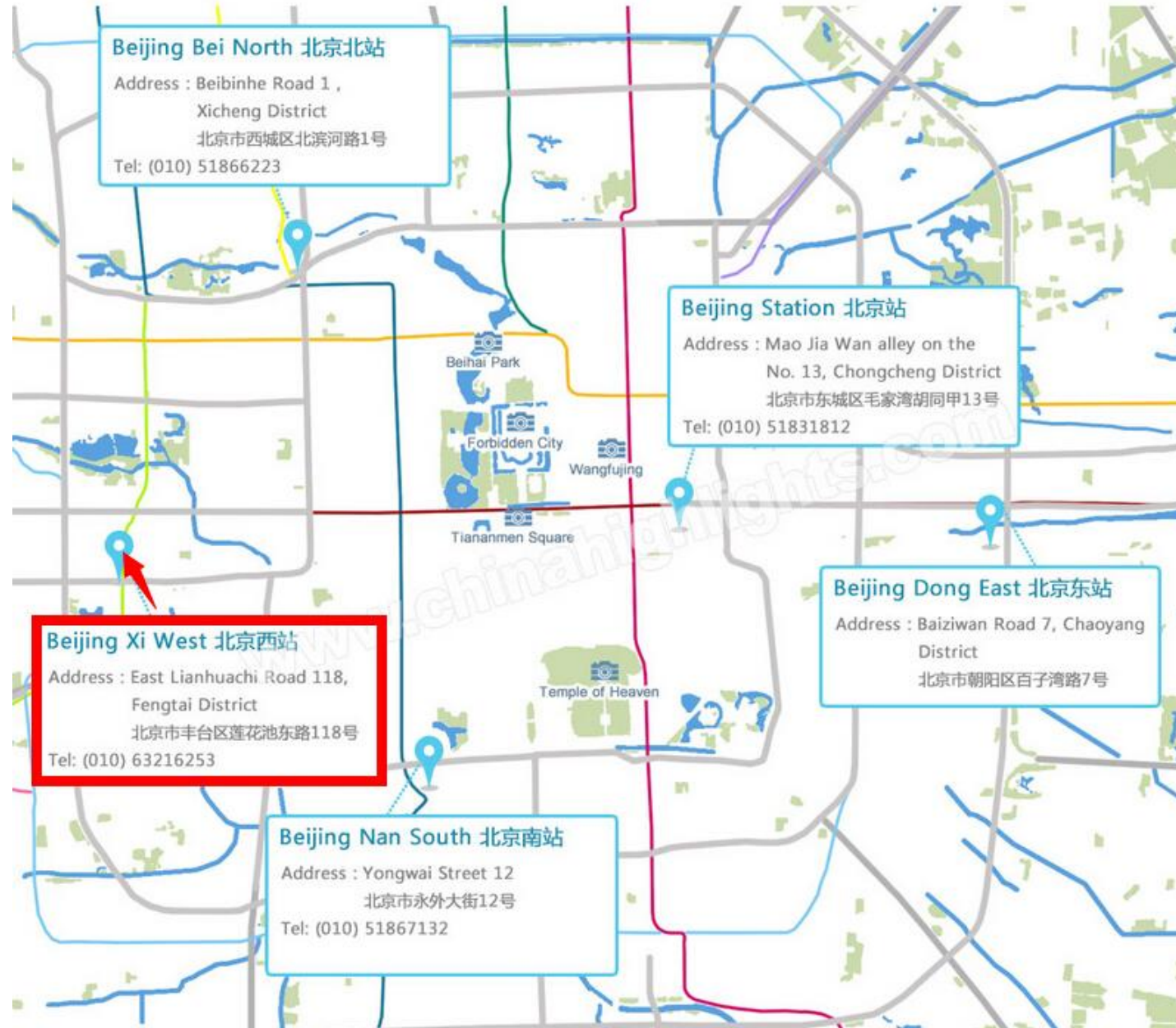
At the left side of the west side of the North Square, there is a Luggage Carrier Service (行李包裹承运处). If you carry luggage that is beyond 20kg, you should have your luggage carried to your destination at this counter.

Temporary deposit service is also available at the west and east sides of the hall on the second floor, electric locker charging by the hour.

The station crew in red caps can carry your luggage onto the train at a starting price of 10RMB/piece.

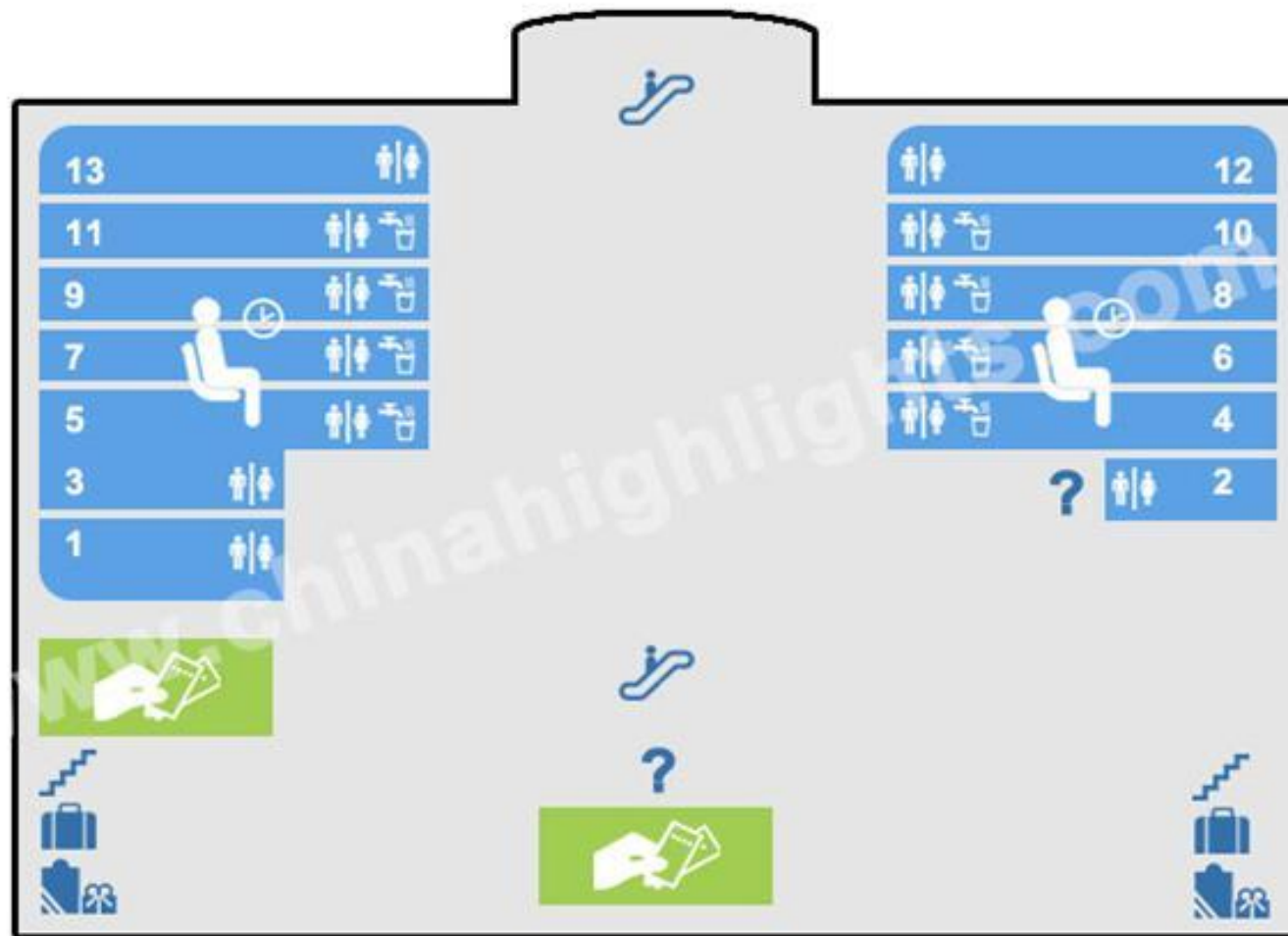
## ● Map of Beijing West Railway Station

City Map





# Waiting Hall on the Second Floor



Waiting Area	Escalator	Stairs	Shopping	Inquiries
Hot Water	Tickets	Toilet	Photo by Autumn Song	

## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)