



# China Train Booking App

# Station Guide

**Shanghai Hongqiao Railway Station** 上海虹桥火车站 / Shenhong Road, Minhang District, Shanghai 上海市闵行区申虹路 (86-021-51245555)

---

## ● Quick Guide

[General Information](#)

[Board the Train / Leave the Station](#)

[Transportation](#)

[Station Details](#)

[Station Map](#)

[Useful Sentences](#)

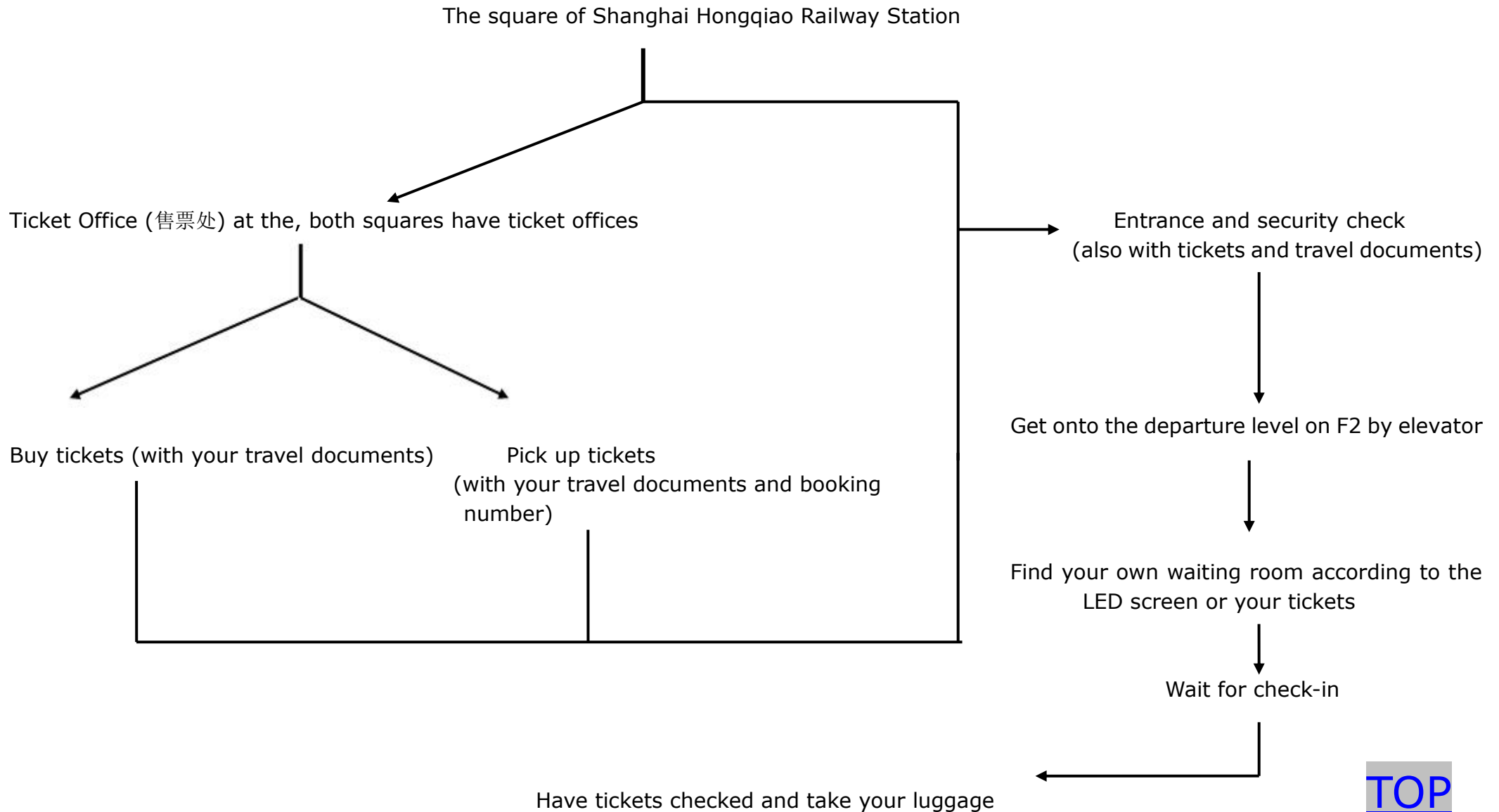
---

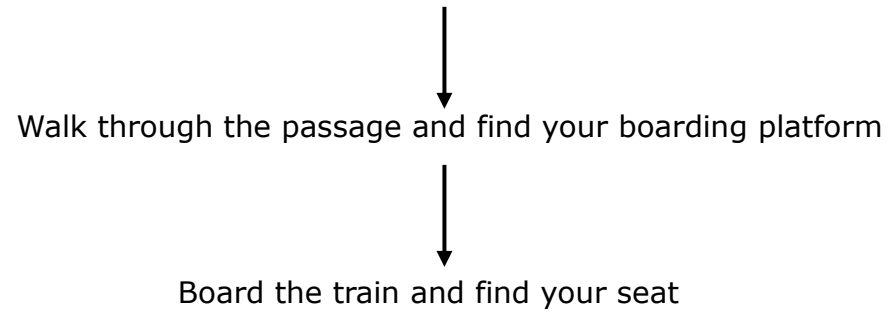
## ● General Information

Shanghai Hongqiao Railway Station, opened on July 1, 2010, is located in Minhang District, west of Shanghai City Center. It is one of the four major railway stations of Shanghai. It is the junction of Shanghai–Hangzhou High-Speed Railway, Shanghai–Ningbo High-Speed Railway, and Shanghai–Beijing High-Speed Railway. With an area of 1.3 million square meters, Shanghai Hongqiao Railway Station is the largest railway station in Asia. It is situated west of Shanghai Hongqiao International Airport, only a subway stop away from Terminal, serving as a major part of the Hongqiao Comprehensive Transportation Hub.

## Board the Train / Leave the Station

### Boarding progress at Shanghai Hongqiao Railway Station:





### **Leaving Shanghai Hongqiao Railway Station:**

The B1 level, aka the arrival level, is where all the trains are pulled off. Each train has its own exit tunnel. There are 6 exits and Exit 11 and 12 are straight to Metro Line 2 and 10. Connecting your train with flight at Shanghai Hongqiao Airport, you can take Metro Line 10 to the airport, stopping at Terminal 1. To Terminal 2, you can walk through the underground tunnel for 10 minutes. It takes 1 hour to get to Shanghai Pudong International Airport with a change of metro.

---

## ● **Transportation**

**Address:** Shenhong Road, Minhang District, Shanghai 上海市闵行区申虹路 (86-021-51245555)

### **Bus**

1. To/from Xinzhuang Metro Station (莘庄地铁站): 173
2. To/from Shanghai Hongqiao Railway Station (上海虹桥火车站): Hongqiao Rail Communication Line 1, 4, 5, 7, 8 and 10
3. To/from Shanghai Pudong International Airport (上海浦东国际机场): 51, 849, 952, or Metro Line 3

## Subway

Metro Line 1: Renmin Square (人民广场) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 2: straight to Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 3: Zhongshan Park Station (中山公园站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 4: Zhongshan Park Station (中山公园站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 5: Xinzhuang Station (莘庄站) → change to Line 1 → Renmin Square (人民广场) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 6: Shiji Avenue Station (世纪大道站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 7: Jing'an Temple Station (静安寺站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 8: Renmin Square (人民广场) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 9: Shiji Avenue Station (世纪大道站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 10: Nanjing Dong Road Station (南京东路站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 11: Jiangsu Road Station (江苏路站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 12: Dalian Road Station (大连路站) → change to Line 4 → Zhongshan Park Station (中山公园站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Metro Line 13: Longde Road Station (隆德路站) → change to Line 11 → Jiangsu Road Station (江苏路站) → change to Line 2 → Shanghai Hongqiao Railway Station (上海虹桥火车站)

Maglev Line: straight to Shanghai Hongqiao Railway Station (上海虹桥火车站)

## Taxi

Show this to the driver: 请带我到上海虹桥火车站，谢谢！ (Please take me to Shanghai Hongqiao Railway Station, thank you!)

*Taxi fee: starting price 12RMB/3km, toll range 2RMB for 1km.*

## To other railway stations

### To Shanghai Railway Station (上海站)

Shanghai Railway Station is located in Zhabei District. You can take Metro Line 2 to People's Square

(towards Guanglan Road, 10 stops), then Line 1 to Shanghai Railway Station (towards Fujing Road, 3 stops). It is a 50-minute journey.

### **To Shanghai South Railway Station** (上海南站)

You may take Metro Line 10 to Hongqiao Road station (towards Xinjiangwancheng, 8 stops), and then Metro Line 3 to Shanghai South station (the terminal station, 5 stops). The journey is about 50 minutes.

---

## ● **Station Details**

### **Domestic Train Routes**

Shanghai Hongqiao Railway Station serves as Shanghai's primary high speed train station. High speed trains run from here to many provincial capitals in southwest and southeast China. There are no international trains departing from this station.

D-trains: to Beijing, Changsha, Hankou , Hangzhou, Huai'an, Jiangshan, Fuzhou, Liu'an, Nanjing, Ningbo and Wuchang etc.

G-trains: to Beijing, Changsha, Hankou , Hangzhou, Huai'an, Jiangshan, Fuzhou, Nanchang, Nanjing, Ningbo , Qingdao, Tianjin, Wenzhou, Wuchang and Xiamen etc.

### **Security Check**

Travelers shall get tickets before getting into the station. There will be security checks for both on-arrival and departure passengers at Shanghai Hongqiao Railway Station. To enter the station building, you will be requested to show your identification or travel documents, and your baggage will go through a scanning machine.

### **Baggage Allowance**

The maximum carry-on baggage allowance for each adult passenger is 20 kg and 10 kg for each child. The total length of each item can not exceed 160 cm. The above limitation is not applicable to wheelchair, which can be brought onto the

train for free. Baggage space is limited and must be stored in your car so it is advised to travel lightly.

[TOP](#)

## Ticket Offices

Tickets offices are on both 1F and 2F, manual and automatic both available. If you arrival at the station by metro, you can find the ticketing hall at the entrance of the metro station.

You can pick up, change or cancel train tickets at any counter. Tickets of trains that do not depart from Shanghai can also be cancelled or endorsed at this station with a certain amount of cost depending on the day of action.

Numbers of the counters for ticket cancellation and endorse can be changed. Use the following sentences to find the right place:

### 1. 请问去哪个窗口退票？

(Which counter can I cancel my tickets, please?)

### 2. 请问去哪个窗口改签？

(Which counter can I endorse my tickets, please?)

## Ticket Checking

At the exit to each platform of the waiting room, there will be both manual ticket check and automatic ticket check machines. You don't have to show your travel documents until you get on the train. **The checking stops 5 minutes before the departure time.** Make sure you are in the line and don't miss it.

## Waiting Hall

The departure level has a vast non-separated waiting section. To find your own waiting section, you should check the ticket or follow the LED screen which tells you the exact place for waiting and ticket checking.

## Luggage Services

There's no luggage delivery service at Shanghai Hongqiao Railway Station.

Find the temporary luggage deposit in the waiting section on 2F, price starting from 5RMB/piece for one day.

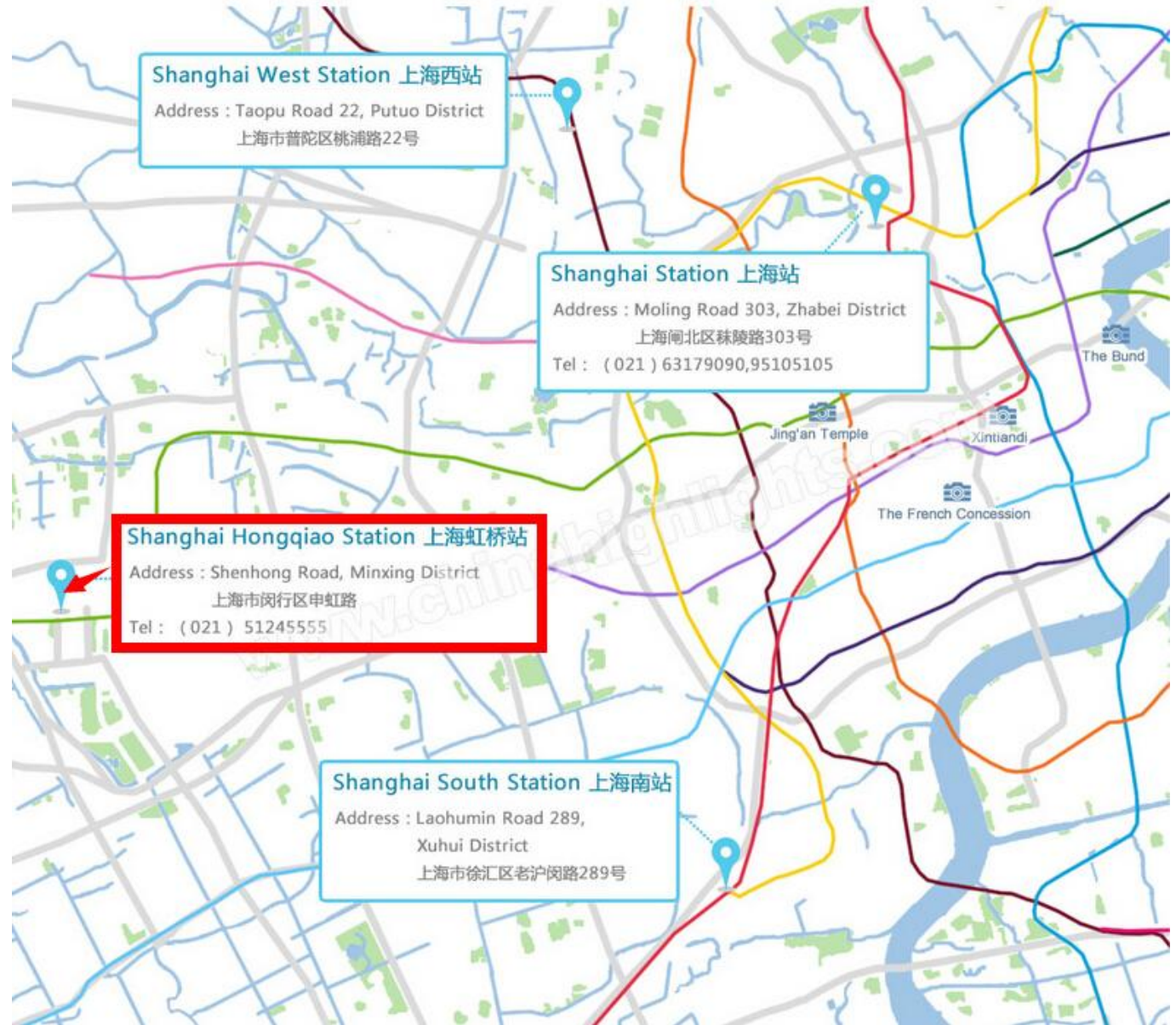
Overnight costs extra.

Staffers in red cap will help you carry large luggage onto the train, 10RMB/piece.

---

## ● Map of Shanghai Hongqiao Railway Station

City map





## ● Useful Sentences

*\*Show the sentence you'd like to ask to the station crew if you need help*

1. Online booking and pick up tickets:

请问网络订票的取票窗口在哪里？

(Where is the pick-up counter for tickets booked online, please?)

2. Cancel tickets:

请问在哪个窗口办理退票？

(Where can I cancel my tickets, please?)

3. Endorse tickets:

请问在哪个窗口办理改签？

(Where can I endorse my tickets, please?)

4. Find bathroom:

请问洗手间在哪里？

(Where is the bathroom, please?)

5. Find restaurant:

请问这附近有餐厅吗？

(Where is the nearest restaurant, please?)

6. (Show your tickets at the same time) Find platform:

请问我应该在哪个站台进站？

(Would you please tell me where my platform is?)